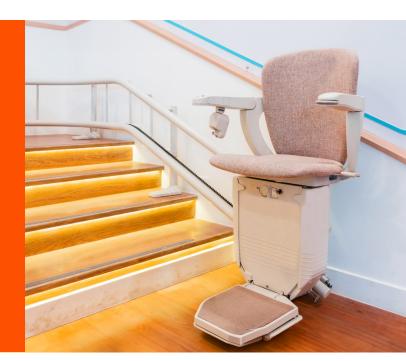


#### STAIRLIFT MANUFACTURERS AND DEALERS

Achieve Operational Efficiency for Outstanding Business Growth



The global stairlift market size was recently valued at \$2.2 billion, with the US sector expected to grow by 5.7% through 2028. Despite this growth, you're contending with manual processes, regulatory compliance, and increasing competition.

As you look to scale your business, you need field service management software that automates operations, optimizes workflows, and enhances customer experience.

# Why Zuper?



#### **Exceptional Customer Service**

Digitally transform customer service from sales visits through installation to repair services. With the best-in-class mobile app, your field teams are better informed about customer preferences. Keep your teams and customers up-to-date with real-time, automated alerts and notifications.



#### **Streamlined Sales and Service Visits**

Capitalize on a fully digitized accounting process. Sales staff create customized or auto-generated proposals and estimates during sales visits. Post installation, technicians convert these estimates to invoices and collect digital payments on-site.



#### Optimized Installation and Repair Processes

Eliminate manual processes with automated work order management for installation, repair, and maintenance services. Field service managers experience zero hassles with easy-to-use scheduling and intelligent dispatching.

ſ	
I	
I	

#### **Superior Mobile Capabilities**

The field technicians enjoy complete, real-time accountability with the Zuper mobile application. Ensure no part of the job is missed with curated job checklists. Offer digital payments, work offline, and gather customer feedback.

# Gur Customers Love Zuper

"It's like going from iOS from four years ago to iOS today. The new Zuper offers a more modern experience and the ability to do almost everything from the dispatch board. It's very user-friendly – like using an iPhone, which was needed for the dispatchers and field technicians alike."

#### Joshua Mansure,

Head of Operations, Stannah, North America

# Stannah

## **Key Results**

Features

## **50%**

Reduction in time to schedule

J

### **3 HRS.**

Savings per user per day

 $(\uparrow)$ 

## 15%

Average increase in bookings

## 30%

Average increase in revenue

- Sales Proposals Powered by Integration with Top CRM Software
- Streamlined Sales and Service Visits
- Optimized Repair and Maintenance
  Services
- Intelligent and Enhancing Dispatching
  Experience
- Automated Customer Alerts and Notifications
- Field Technicians Empowered with
  Best-in-Class Mobile App
- Job Checklists for Safety and Compliance
- Digital Payments On Site





I° SCENT



Learn how Zuper scales stairlift businesses for growth at https://www.zuper.co/customer-stories/stannah-stairlifts