



# Zuper Enhanced – What's New?



New, enhanced Zuper offers a superior user experience so you and your team can do more with less!


## 1. Streamlined User Interface and User Experience

Device:  

New, streamlined UI with easier to view colors and fonts. Experience a refined UX featuring quick actions, minimal interactions, three-pane view, and an intuitive design.

**Benefit:** Boost productivity and user satisfaction with a visually appealing interface and user-centric design.


## 2. Expanded Dashboard

Device: 

The new Zuper dashboard offers more out-of-the-box reports and flexibility that allows you to resize, reorder, and show/hide KPIs.

**Benefit:** Work efficiently with a customizable dashboard that adapts to your workflow, ensuring quick access to essential information.


## 3. Robust Dispatch Board

Device: 

Brand new dispatch board built from the ground up with more features and intelligent capabilities. You can now complete all job related actions right within the dispatch board.

**Benefit:** Gain complete operational oversight with an intuitive dispatch board that makes job scheduling and tracking more efficient than ever before.


## 4. New Offline Capability

Device: 

All-new offline features allow access to jobs and other associated details even without an Internet connection.

**Benefit:** Ensure continuous field staff productivity by giving them access to critical information in remote or low-connectivity areas.

## 5. Added Global Search

Device: 

New global search capability allows for comprehensive searches across all modules, establishing a more efficient workflow.

**Benefit:** Save time and enhance decision-making with a powerful search functionality that puts the information you need at your fingertips.

## 6. Responsive Devices

Device: 

Seamless user experience on any Android tablet or iPad with enhanced form factor support.

**Benefit:** Increase staff flexibility with a mobile app that quickly adapts to various devices.

## 7. Easy Access to Profile Update

Device: 

Updated information and profiles from anywhere, ensuring you stay connected and up-to-date on the go.

**Benefit:** Increase team responsiveness with remote access to the latest, most crucial data.



## 8. Roles and Permissions Defined

Device: 

One single app for managers and technicians. Consolidate your staff management with “Zuper – Field Service Mobile App” via a unified interface based on permissions/access granted.

**Benefit:** Simplify management and enhance security with a unified app that adapts roles and permissions.



## 9. Seamless Global Chat

Device:  

A dedicated chat screen to view recent messages on the web plus a chat icon on the mobile device for a comprehensive communication experience. Media sharing is now also supported.

**Benefit:** Foster collaboration with an improved chat feature, facilitating efficient communication and media sharing within the platform.

## 10. Easier to Add New Items

Device:  

Quick creation of items in different modules from existing pages, reducing multiple steps and optimizing alert displays.

**Benefit:** Boost efficiency with an optimized user flow, reducing complexity and enhancing overall functionality.


## 11. New Dark Mode

Device: 

“Dark Mode” ushers in a new era of visibility for an improved user experience.

**Benefit:** Enhance user comfort and reduce eye strain with a customizable color scheme that adapts to different lighting environments.

## 12. Advanced Listing Pages

Device: 

View up to 100 records in a single page. You can choose to enable/disable fields and rearrange column positions and even display custom fields outside like “HubSpot ID” or “Zendesk Reference.”

**Benefit:** Improve data accessibility and management with customizable listing pages that provide a more organized view of information.


### 13. Improved Filters

Device:  

Conditional-based advanced filters and filtering based on custom fields with more options on the web. Save filters for cross-platform convenience are also included.

**Benefit:** Gain precise insights with advanced filters, allowing you to tailor your view and focus on the data that matters most.


### 14. Bulk Update Option

Device: 

Bulk update capabilities in all modules, ensuring a more efficient data management process and streamlined workflows.

**Benefit:** Increase productivity and accuracy by updating multiple records simultaneously, saving valuable time and effort.

### 15. Augmented Reports and Analytics

Device: 

Reports that support the advanced filtering framework while downloading, accompanied by a spreadsheet preview for more insightful analysis.

**Benefit:** Make data-driven decisions with enhanced reporting capabilities that give you a comprehensive view for a deeper understanding of your business metrics.

Upgrade to the new Zuper and experience unparalleled flexibility, customization, and efficiency in your field service management. With Zuper, it's Field Service, Your Way!

Field Service,  
Your Way



[www.zuper.co](http://www.zuper.co)